# resumes

## see how our resume specialists took this resume from this...

#### Robin Research

2100 Someplace Circle, Apt. 112 Raleigh, NC 27956 PuppiesLoveMe@gmail.com (919) 867-5309

#### **SUMMARY**

Seeking positions for summer to gain hands-on experience in the field.

#### RELEVANT COURSEWORK

MB200 GN421 PHY452 CH221 IMM303 BSC331

#### PREVIOUS JOBS

Cup-a-Joe's, Raleigh, NC

August 2016 – Present

Barista

- I work the cash register and serve coffee every day
- Clean counters and empty the garbage after each shift
- Make sure all orders are made fast and done well

NC State University Forensic Science Institute, Faith Lab

Jan. 2018 - November 2016

Research Assistant

- Conduct 25+ database searches for lab
- Support local and international casework in veterinary and wildlife forensics
- Extract DNA from buccal swabs and Oragene DNA saliva extraction kits
- Assist in a project funded by the National Institute of Justice (NIJ) for the development of a NGS-sequencing filter tool

NC State University Libraries, D.H. Hill & Veterinary Medicine

August 2016-Present

- Handle a variety of requests from patrons to help library run smoothly
- Multi-task and communicate with lots of guests
- Count all visiting patrons and keep track of all interactions each day

#### **CAMPUS LEADERSHIP & INVOLVEMENT**

Society of Multicultural Scientists, Member
 STEM, Member
 January 2017 – Present
 September 2016 – Present

**EDUCATION** 

NC State University, Raleigh, North Carolina

August 2016 – May 2019

Major: Biological Sciences

Minor: Spanish

# .to this!

Font consistent throughout document

#### Robin Research

Well-developed. Includes specific type of opportunity being sought and ways in which the applicant would contribute to the company.

robinresearch@ncsu.edu (919) 867-5309

professional email

#### **SUMMARY**

Raleigh, NC 27956

Rising senior with hands-on experience in forensic lab research and customer service. Proven abilities in collaborating with small teams, handling complex scientific protocols, and working under pressure. Currently seeking research positions/internships in the RTP area with industry-leading organizations.

#### **EDUCATION**

NC State University, Raleigh, North Carolina Bachelor of Science: Biological Sciences Minor: Spanish Full degree

Section appropriately placed at the top, as education is your strongest selling point as a current student or recent graduate.

May 2020

#### **RELEVANT COURSEWORK**

2100 Someplace Circle, Apt. 112

- Microbiology
- Anatomy & Physiology
- Immunology

Professional & specific headings

named

- Genetics
- Organic Chemistry
- Molecular Science

Full course names

#### FORENSIC LAB EXPERIENCE

NC State University Forensic Science Institute, Faith Lab Research Assistant

January 2018 – Present

- Conducted 25+ database searches to compile mitochondrial genome data for North Carolinian wildlife vertebrate species
- Established a forensic mitochondrial sequence repository and validated NGS methods for animal species identification to support local and international casework in veterinary and wildlife forensics
- Extracted DNA from buccal swabs and Oragene DNA saliva extraction kits
- Assisted in a project funded by the National Institute of Justice (NIJ) for the development of a NGSsequencing filter tool by analyzing statistical STR data produced under different standard deviations to determine most accurate sequencing output with fewest numbers of allelic drop-in/drop-out

Well-written bullet points. All start with strong action verb, are quantifiable & specific and use

#### CUSTOMER SERVICE EXPERIENCE

NC State University Libraries, D.H. Hill & Veterinary Medicine Student Assistant

August 2017 – December 2017

Even spacing between sections.

- Handle a variety of requests from patrons including searching and retrieving book titles and lendable technology, solving printing issues, and educating patrons on the facilities
- Execute multiple tasks simultaneously during busy hours; communicate effectively and work efficiently as a part of a team
- Document statistics of library usage by conducting headcounts and recording instances of patron assistance in order to provide accurate data

Cup-a-Joe's, Raleigh, NC Barista

All experiences include company, position title, location & dates.

August 2016 – Present

- Provide quality customer service to a high volume of customers in a fast paced work environment
- Promoted within the first month of employment from Cashier to "Line Mover" and then to Barista
- Process approximately 100 customer orders during peak business hours
- Coordinate accuracy of customer orders with team of 4 co-workers

Dates formatted consistently and aligned

#### **CAMPUS LEADERSHIP & INVOLVEMENT**

- Society of Multicultural Scientists, Member
- oSTEM (Out in STEM) via GLBT Center, Member

January 2018 – Present September 2017 – Present

Acronyms explained for clarity.

Using full length of page; limited white space.

# the perfect resume: a blueprint

#### Harper Hillsborough

413 Turlington Hall • Raleigh, NC 27607 hahillsb@ncsu.edu • (919) 123-4567

#### **Education**

 $\textbf{North Carolina StateUniversity} \mid \mathsf{Raleigh}, \mathsf{NC}$ 

May 2022

Bachelor of Social Work, Minor in Theatre

GPA: 3.3 / 4.0

#### **Work Experience**

Starbucks | Barista | Raleigh, NC

August 2017 - Present

- Prepare custom drink orders in a timely fashion while multitasking in a fast-paced environment.
- Maintain work area hygiene standards and food safety guidelines.
- Perform as a part of a diverse team to reach sales goals, customer satisfaction ratings, and daily objectives.

#### **Campus Engagement**

Arts Village | Resident & Hall Council Member | Raleigh, NC

September 2017 - Present

- Engaged in living and learning community of 150+ students with a focus on appreciation & cultivation of the arts.
- Served the community as a member of Hall Council by organizing and executing social programming throughout the year including the annual Turlington Haunted Hall program.
- Experienced a variety of arts related performances, seminars, and artist lectures as a part of the Arts Village experience and course.

#### GLBT CommUNITY Alliance (GBLTCA) | Member | Raleigh, NC

October 2017 - Present

- Attended the GLBT Symposium to network with GLBT students and allies on campus.
- Participated in weekly meetings and planning of community events.
- Volunteered to paint the Free Expression Tunnel for National Coming Out Day with a group of other students, faculty, and staff as a part of GLBT History Month in October 2017.

#### University Theatre | Cast & Crew Member | Raleigh, NC

October 2017 - Present

- $\bullet \quad \hbox{Performed as an ensemble cast member in the production of Hairspray}. \\$
- Supported tech crew during load in for all live shows during Fall semester.
- Created theatrical makeup designs and applied cosmetics to cast members during 3 university productions after taking a course in makeup design for the theatre.
- Selected as member of the Alpha Psi Omega National Theatre Honor Society.

#### <u>Skills</u>

Social Media: Proficient in Instagram, Snapchat, Twitter, Facebook, and LinkedIn.

**Photography**: Intermediate level of Photoshop, editing, and portrait photography expertise.

Languages: Elementary French

## heading

Name: 14-20pt font, bold

Address: Permanent or local

Email: 1 email, ncsu.edu preferred,

without hyperlink

Phone: 1 phone number

#### LinkedIn/Website

Optional: use simple, customized web addresses, without hyperlink

Labels ie.. Email - student@ncsu. edu ("Email" label not necessary)

#### format

**Length:** Undergraduates: 1page, Graduate students: 1-2pgs, (CV for academic positions: unlimited)

Margins: .5"-1" around entire page

Font: 10-12pt font, simple style (Arial, Calibri, Didot, Garamond, Helvetica, Times New Roman)

Sections: Heading, Objective or Summary, Education, Work Experience, Skill set, Honors

Spacing: Single space text, add 1 space between sections

Templates: Not recommended

#### **Elise Educator**

0002 Bowen Hall \* Raleigh, NC 27607 \* 919-123-0001 \* eeducator@ncsu.edu

#### **OBJECTIVE**

Seeking opportunity to teach science to high school-level students where I can contribute my instructional, organizational, and classroom management skills.

#### **EDUCATION**

North Carolina State University, Raleigh, NC B.S. Science Education GPA: 3.39/4.0, May 2019

#### **CERTIFICATIONS**

NC Teaching License in Secondary Sciences (June 2019) Flinn Scientific Safety Certification CPR Certification

#### **TEACHING EXPERIENCE**

**Student Teacher (Earth Science)**, Millbrook High School, Raleigh, NC Jan. 2018 – April 2018

- Taught, assisted, and observed 9<sup>th</sup> 12<sup>th</sup> grade students in earth science
- · Planned, prepared and executed daily lesson plans and activities
- Solely instructed classes for three days during cooperating teacher's emergency leave of absence
- Participated in the development of Individualized Education Plans for students with needs
- Created a behavior management plan
- Attended PLT meetings, staff meetings, and parent conferences

#### RELATED EXPERIENCE

Camp Counselor, Camp High Rocks, Cedar Mountain, NC May 2017 – Aug. 2017

- Co-organized instructional sessions on life skills and social activities
- Instructed campers on lake & whitewater canoeing, and backpacking
- Supervised group of 15 youth with cabin maintenance

#### Lead Mentor, Summer START, NCSU, Raleigh, NC

June 2016 - Aug. 2016

- Met with students weekly to advise, listen, and assist with student concerns
- · Led and guided mentor staff with training and planning events
- Assisted Coordinator and Graduate Assistant with program marketing

#### **HONORS & ACTIVITIES**

National Science Teachers Association, NCSU Chapter College of Education Student Ambassador Alpha Kappa Alpha Sorority, Inc. Multicultural Young Educators Network African Student Union

"In your resume, try to include bullets that show your accomplishments and how you added value to your group, team, employer or organization. For example, communicate how you helped to save spending, increase growth, improve a process, etc."

**Shay Software** 

ssoftwa@ncsu.edu

101 Avent Ferry Road #205 | Raleigh, North Carolina 27606 | 919-555-5555 | github.com/swengr15

#### **EDUCATION**

North Carolina State University, Raleigh, NC

Master of Computer Science, anticipated May 2019

GPA: 3.79/4.00

Courses: Software Engineering, Data Structures, DevOps, Database Management Systems, Software Security

Osmania University, Hyderabad, India

Bachelor of Engineering in Information Technology, May 2016

#### SKILLS

Languages: Java, Python, Ruby, C, C++, R
Web Technologies: J2EE, Ruby on Rails, HTML, CSS
Databases: Oracle, MySQL, PostGres

Frameworks: Spring, Hibernate, REST, SOAP, Log4j, Logback, Junit

Operating Systems: Linux, Windows

Tools: NetBeans, Eclipse, RubyMine, Toad, SQL Developer, Control-M, Tomcat, Heroku,

Maven, Ant, GIT, SVN, Perforce, Jenkins, Chef, AWS, GWT

#### WORK EXPERIENCE

Software Engineer Intern, Informatica Corporation, Redwood City, CA

May 2018 – Aug 2018

- Designed and developed subscription based notification system for targeted build error alerts.
- Developed Jenkins plugin to purge jobs in the build queue.
- Implemented a utility tool to prevent environment related issues in build servers.

Project Engineer, Wipro Technologies, Greater Noida, India

June 2016 – July 2017

- Migrated and rewrote multiple client applications as part of a Cloud Computing project.
- Designed application front end screens using GWT; implemented business logic functionality using Java.
- Performed unit testing automation testing using JUnit and performance testing using JMeter.
- Executed end-to-end deployment of cloud applications on environments SIT, DIT and UAT.

#### **PROJECTS**

**Database**: Created Oracle database application Library Management System, using Java for GUI. Developed functionalities for searching, checking in and checking out books while ensuring optimal calculations. Designed fine calculation, due date notifications and revoking library privileges.

**Data Analysis**: Implemented a recommendation system using R that suggests appropriate tags for URLs based on a known set of URLs with user assigned social bookmarking tags.

**Web Application**: Implemented survey & assignment creation features for the Open Source Project 'Expertiza' using Ruby on Rails.

**Continuous Integration Pipeline**: Set up a CI pipeline for deploying a Java Maven project using Jenkins to automatically deploy the project on a commit to the Github master branch.

#### **EXTRACURRICULAR**

Hackathons- HoyaHacks, Hack Duke and Hack NC

- Created an App version of Harry Potter's marauder's map that included location sharing for friends to stay in touch during outings using Android, Cordova, HTML, CSS, JavaScript, firebase, Google Maps API.
- Developed a HTML5 canvas based game Sheep Intelligence to solve real life problem of traveling sales.

Interests- Swimming (college club team), Taekwondo, guitar, video games.

"Planning your career is FUN! Think of all the possibilities for your life. You are pure potential right now."

-Courtney Jones, Career Identity Coacr

# resume

#### Wolf E. Pack

xxxxxxxx@ncsu.edu

2012 Apple Street Raleigh, NC 27607 (910) 123-4567 4321 Anonymous Drive Fayetteville, NC 28300 (919) 555-6666

**OBJECTIVE:** Co-op position in Electrical Engineering beginning Spring or Summer 2019.

#### **EDUCATION**

#### North Carolina State University, Raleigh, NC

B.S. in Electrical Engineering, May 2021 GPA:  $3.0 \ / \ 4.0$ 

#### **Relevant Courses:**

Introduction to Signals, Circuits, and Systems, and Introduction to Computer Systems

#### **TECHNICAL SKILLS**

C, SolidWorks, Visual Studio, AutoCAD, and MS Excel

#### WORK EXPERIENCE

Server/Food Runner/Host, On the Border, Fayetteville, NC

May 2016- August 2016, 40 hrs./week

- Greeted and served guests, focusing on making their experience the best possible.
- Developed great communication and teamwork skills assisting chefs and servers.
- Ensured the kitchen was clean, properly prepared and operated efficiently.

Game Technician, Chuck E. Cheese, Fayetteville, NC

February 2015 - May 2016, 30 hrs./week

- Repaired, maintained, and cleaned all games in the playroom.
- Served food and ensured safe play area for all guests.
- Confirmed all guests' needs were met including ticket jams, machine malfunctions, etc.

#### ACADEMIC PROJECT EXPERIENCE

Freshmen Engineering Design Day (2017) – designed a Rube Goldberg machine ( $3^{\rm rd}$  place)

#### HONORS AND ACTIVITIES

Dean's List (Fall '17-Spring'18), HKN, IEEE (Member), University Scholars, Gamma Beta Phi Society, Red Cross Volunteer, Fitness Classes, and Intramural Basketball.

# objective or summary

Though this section is optional, it is suggested if you would like to point out specific career interests or include strengths you bring to the organization.

#### Examples include:

Seeking a co-op position in Mechanical Engineering beginning Spring 2018.

Seeking a summer internship in publishing where I will contribute strengths in writing, editing, and project management.

Seeking an entry-level position in conservation with special interest in natural resource policy and environmental regulation.

Creative and confident sophomore with experience in the customer service industry.

Proven leader who takes initiative and performs tasks with minimal supervision.

## education

Begin with your current degree and work in reverse chronological order. Only include institutions in which you have or are expected to receive a degree from. Remove high school information after freshman year. Be sure to include your anticipated graduation date, month and year, and your cumulative and/or major GPA, if above a 3.0.

#### **GPA**

#### Format options:

• 3.4/4.0 GPA

• GPA: 3.7/4.0 major

• GPA: 2.89/4.00

• 3.1/4.0 overall

"College majors and career paths are rarely linear. An art major is now a district attorney and an economics major is a veterinarian."

-Marcy Bullock, Director of Professional Development

#### VINCENT VETERAN

163 Cedar Creek Rd., Creedmoor, NC 27522 Cell phone | NCSU email

Innovative and efficient leader seeking full-time position in supply chain management where I will use extensive logistics training and experience developed in the military to help improve performance.

#### EDUCATION

#### NORTH CAROLINA STATE UNIVERSITY, Raleigh, NC

Expected May 2019

B.S. in Accounting, 3.4/4.0

#### WAKE TECHNICAL COMMUNITY COLLEGE, Raleigh, NC

May 201

Associate in Arts, 3.7/4.0

**RELEVANT COURSEWORK:** Intermediate Financial Accounting I, Concepts of Financial Reporting, Introduction to Managerial Accounting, Introduction to Income Taxes, Principals of Microeconomics, Principles of Macroeconomics, Legal and Regulatory Environment, Introduction to Business Processes, Economics, Statistics, Calculus.

#### WORK EXPERIENCE

#### UNITED STATES MARINE CORPS

2004-2012

#### Supply Operations and Warehouse Manager, Embassy Security Assistant Commander

- Modernized warehouse procedures to increase efficiency work output by disposing and redistributing over \$2,000,000 of obsolete
  products to reorganize warehouse operations.
- · Analyzed annual, cyclic, spot, and wall to wall inventories to formulate procedures to maximize the amount of storage.
- Trained, supervised and evaluated the performance of over forty subordinates, supervised the storage hazardous materials with a 0% injury rate, and prepared inventories to monitor effectiveness and progress.
- Coordinated the movement of supplies from contract vendors, airports, and ship ports to their appropriate destination throughout Kuwait and Irao.
- Organized tracking and planned expeditious movement of high priority cargo such as robotic equipment and protective armor
  for tactical equipment in and out of Iraq.
- Planned and supervised the movement of \$18,000,000 of serviceable material to the Defense Reutilization and Marketing Office to be redistributed.
- Coordinated, led and supervised the Marine security detail for Secretary of State Hillary Clinton and provided protection for U.S.
  Diplomats such as Secretary of Defense Robert Gates.
- Created operational procedures for emergency plans and assisted in developing security contingency plans to counteract threats within the embassy compound (i.e. hostile demonstrations, natural disasters and bomb threats).
- Managed the accountability and maintenance for all detachment property, weapons, ammunition, and maintained a 0% injury rate for all Marines attached to the Embassy.

#### TECHNICAL SKILLS

Eight years of military experience

Experience in supply chain logistics and management Highly effective time management and multitasking Basic SAS programming Proficient in Excel Willing to travel

#### ACHIEVEMENTS & TRAINING

Marine Corps Achievement Medals for Logistics (2)

Marine Corps Certificate of Commendation for Logistics and Security

Specialized Training: Basic Warehousing (Honor Graduate), Warehouse Operations, Administrative Operations, Logistics and Embarking, Leadership and Management Training.

#### relevant coursework

This section is optional. While some students include coursework within the Education section, others create a section of its own. Students often include 1-2 lines of courses (which can include courses you are currently taking), in the following cases:

- -You are starting to take majorrelated courses.
- -You wish to emphasize courses related to your specific career interests.
- -You wish to highlight courses above and beyond your standard curriculum.
- -You wish to inform the reader of the multidisciplinary nature of your major.

#### experience

This section will dramatically change and grow while you are a student at NC State. While you may start with one part-time job from high school, you are likely to graduate with 2 or more experiences related to your major! This section will be refined each semester may include a combination of the following:

Career related: co-op, internships, research, externship, and course/departmental projects.

Other: Additional experiences that provide evidence of qualities desired in the workplace: part-time job balancing school and work, work in a family business, and volunteer experience.

Alternative Title: Work Experience, Professional Experience, Relevant Experience

Order: Reverse chronological order (most recent first) Heading: Company name,

city + state, position held, dates (month/year) **Bullets**: Brief, measurable statements that begin with action verbs **Description**: Type of company or project, how you contributed, skills used or developed, what you learned or gained **Keywords**: Include key terms, knowledge, or tools relevant to your field

## skills

This section introduces skills you have developed through coursework, experience, or on your own. Two options: present your skills using a simple list or add subcategories to organize specific sets of skills.

Alt. Title: Technical Skills, Skills + Certifications, Computer Skills

Simple List: Prioritize list of relevant skills

**Subcategories**: Optional: organize by type of skills (Computer, Laboratory, Language)

Level of Ability: *optional*: include terms describing ability (proficient, experienced, familiar basic)

#### **MADISON PRE-HEALTH**

CURRENT ADDRESS: 123 Happiness Lane, Raleigh, NC 27607 PERMANENT ADDRESS: 456 Pitt Avenue, Cincinnati, OH 45201 Cell phone NCSU email

#### **EDUCATION**

North Carolina State University, Raleigh, NC

B.S. in Biological Sciences, Concentration in Human Biology Minor: Women and Gender Studies, GPA: 3.7/4.0

Anticipated May 2020

#### CLINICAL EXPERIENCE

Physician's Apprentice, Obstetrics & Gynecology (Cary, NC)

November 2018-Present

- Actively shadow direct physician care, including routine appointments, post-partum check-ups, and hormone therapy renewals
- · Follow high-risk patients' pregnancies week-to-week as they approach their expected due dates
- Assist with tasks such as room turnover and patient reminder phone calls

Family Practice Shadow, Vance Family Medicine (Henderson, NC)

March 2018

· Shadowed a family medicine physician 's assistant, learn ing about full womb to tomb care in rural NC

Medical Volunteer, Centro de Salud, Hospital La Noria, Hospital Lazarte Echegaray (Peru)

June-August 2017

- Traveled into the local community providing adult vaccinations and promoting preventative healthcare
- Worked alongside obstetricians in the labor and delivery rooms and with post-cesarean care
- Acted as laboring patients' advocate through continual encouragement and labor techniques

Nursing Assistant Volunteer, White Oak Manor of Charlotte (Charlotte, NC)

May 2016

- · Volunteered under the Nurse Aide on duty, assisting with bathing, transport, and feeding
- Facilitated mealtime, ensuring residents received their required diet and preferences

#### **LEADERSHIP & COMMUNITY INVOLVEMENT**

Trained Volunteer, Pregnancy Clinic (Raleigh, NC)

January 2017-Present

- · Counsel girls and women facing unplanned pregnancies, empowering them to parent or carry for adoption
- Schedule appointments and record correspondence using eKyros management software
- Engage weekly with past patients via phone to ensure they have access to necessary resources

Service Coordinator, Sigma Alpha Omega Christian Sorority, (NCSU Chapter)

Spring 2017

Responsible for organizing multiple service events for group participation including: Relay for Life, PackSmiles,
 Service Raleigh, and Morningside of Raleigh Assisted Living

#### PROFESSIONAL EXPERIENCE

Teaching Assistant, *Dr. Charles Hardin, Biochemistry Department NCSU*Organic Chemistry Tutor, *NCSU Undergraduate Tutorial Center*Dance Teacher, *Carolina Dance Center (Raleigh, NC)*Daycare Teacher, *Hope Community Church (Raleigh, NC)* 

January 2018-Present
August 2017-Present
September 2017-Present
October 2016-Present

#### ACADEMIC ACHIEVEMENTS

Member, Alpha Epsilon Delta, Pre-Medical Honor Society, (NCSU Chapter)
Member, Phi Beta Kappa, 1 of 11 juniors nominated
Scholarship Recipient, Grace Galbreath Biochemistry Teaching Award
Dean's List, North Carolina State University
semesters

September 2016-Present February 2018 April 2018 All

#### **SKILLS & CERTIFICATIONS**

Certified Nurse Aide (CNA), North Carolina Board of Nursing
Basic Life Support Certification (BLS), American Heart Association
Certified Medical Scribe Apprentice (CMSA)

"I have two key words when it comes to resumes- relevance and consistency. The information needs to be relevant to the situation, and the formatting needs to be consistent throughout."

-Courtney Jones, Career Identity Coach

#### Casey Pre-Law

123 Wolfpack St. Raleigh, NC 27695 (000) 000-0000 mprelaw@ncsu.edu

Graduation: May 20XX

#### **EDUCATION & ACADEMIC HONORS**

B.S.: Business Administration, Concentration: Supply Chain/Operations North Carolina State University (NC State), Raleigh, NC ---Overall GPA: 3.6

Poole College of Management Dean's List

Awarded to students who achieve a GPA of at least 3.5 in a given semester

May 20XX

#### SUPPLY CHAIN/OPERATIONS EXPERIENCE

Consult Your Community, Business Analyst, NC State Chapter, Raleigh, NC September 20XX-December 20XX

- Member of team that provides pro-bono consulting services to struggling small businesses in the Raleigh area
- Responsible for meeting with client to understand the goals of the engagement
- Collected and analyzed data in order to prepare and present internal and external recommendations for client to implement
- Conducted case and behavioral interviews with potential new members of club
- · Received intensive consulting training at weekly meetings

#### ContainIt Project, Matthews, NC

December 20XX-May 20XX

- Responsible for managing efforts related to creating safe housing spaces for up to 40 teens on Pine Ridge Reservation, SD
- Managed initial budget of \$20,000; Oversaw accounting and procurement processes and procedures

LEADERSHIP

NC State Pre-Law Students' Association, Treasurer

July 20XX-June 20XX

- · Prepared and managed the implementation of a budget
- Oversaw purchasing, disbursements, and collection of membership dues and other funding sources
- Planned and facilitated law school events with other club officers (approx. 5 per semester)
- Member of association since August 20XX

INTERNSHIPS

Mecklenburg County SelfServe Center Intern

May 20XX-August 20XX

- Facilitated the use of propriety resources to assist pro se litigants as they prepared and filed legal complaints and motions
- Collaborated with a colleague to prepare a marketing plan to attract new pro se litigants as well as local attorneys for pro bono clinics
- Assisted in the development of a Continuing Legal Education clinic for the Mecklenburg County Bar
- Developed supply-saving methods to ensure efficient use of resources procured with taxpayer dollars

Clubs and Volunteer

**Supply Chain Club** 

September 20XX-Present

Poole College of Management Student Network Groups Peer Mentor

November 20XX-May 20XX

- Facilitated learning in small groups in NC State's M100 Class (Introduction to Professionalism and Diversity)
   Selected topics of discussion revolved around creating an inclusive, dynamic and professional work environment
- Boys & Girls Club of Raleigh Tutor

February 20XX-Present

NC State Technician Newspaper Freelance Writer

January 20XX-Present

#### involvement & honors

This is not a section to overlook! It is a section where you can differentiate yourself and help the reader get to know you as a potential colleague. Draw from accomplishments and interests developed at NC State, in the community, on your own, and significant items (only) from high school. You can great a general title for this section or specific.

#### Variety

Leadership + Service, Honors & Involvement, Achievements and Interests

#### **Specific**

Study Abroad, Relevant Projects, Certifications, Licensure, Leadership Roles

#### **Graduate Students**

Industry Experience, Research Experience, Teaching Experience, Presentations, Conferences, Publications

# it's ready to use when ...

- there are no spelling, grammatical errors or spacing inconsistencies.
- bolding, underlining, italicizing has been used intentionally to highlight key information
- your experiences highlight measurable accomplishments in the most professional way.
- you have reviewed and proofread your resume carefully at least twice
- you have had it reviewed by a career services professional.

View more resumes at: go.ncsu.edu/resume-examples



# the power of action verbs

Take a look at the work experiences below and note the positive impact made by using action verbs! Action verbs help you highlight your skills in a persuasive, concise, professional way. Try to use a different action verb for each bullet point or statement.

## example:

IBM, Research Triangle Park, NC

Human Resources Intern

Summer 2016

#### Without action verbs

- -Duties included administrative tasks in an office setting.
- -The needs of recent hires were collected, documented, etc.

I was involved in a variety of other activities, as needed.

#### With action verbs

**Worked** with a project team on the redesign of New Employee Orientation.

**Interviewed** 15 recent hires to gain insight into the needs of new employees.

Wrote reports and presented results to project team.

# action verbs by skill set

administrative		analytical		communic	ation
approved	prepared	assessed	investigated	advertised	drafted
budgeted	processed	calculated	observed	arranged	edited
calculated	produced	computed	performed	authored	explained
corresponded	projected	conducted	preserved	brainstormed	interacted
distributed	purchased	conserved	programmed	clarified	interviewed
evaluated	reported	created	proposed	collaborated	listened
generated	reviewed	determined	refined	communicated	marketed
inspected	scheduled	developed	researched	composed	negotiated
interviewed	supplied	devised	reviewed	consulted	published
operated	updated	evaluated	revised	discussed	reported
planned	validated	identified	solved	documented	synthesized

creative		helping		leadership	
composed	initiated	advised	facilitated	administered	founded
conceptualized	integrated	advocated	fostered	appointed	generated
created	modeled	assessed	guided	assigned	handled
customized	modified	assisted	helped	chaired	initiated
designed	originated	clarified	implemented	conceived	instituted
developed	performed	coached	inspired	coordinated	led
devised	photographed	coordinated	led	created	lobbied
formulated	produced	counseled	motivated	delegated	managed
founded	revitalized	demonstrated	performed	developed	motivated
generated	shaped	diagnosed	presented	directed	organized
illustrated	sketched	educated	provided	established	originated
improvised	solved	encouraged	referred	executed	oversaw

research		technical	technical		
analyzed	extracted	adapted	engineered		
clarified	formulated	analyzed	evaluated		
collected	inspected	assembled	fabricated		
compared	interviewed	coded	implemented		
conducted	investigated	conserved	installed		
detected	measured	constructed	maintained		
determined	organized	converted	manufactured		
diagnosed	researched	created	operated		
evaluated	solved	debugged	programmed		
examined	summarized	designed	repaired		
experimented	surveyed	devised	restored		
explored	tested	diagnosed	tested		

# RESUMES THAT GET (YOU) NOTICED

#### **RESUME BASICS:**

Did you know? Readers spend 10-20 seconds reviewing a resume to decide if the applicant is of interest. To survive the scan, it is important to make your first impression a strong one. Keep these in mind when developing a resume:

#### Ivanna Tawk

1212 Twitter Lane, Purpleville, NC 222-222-2222 Ivannatawk@gmail.com

Objective
To obtain a social media internship at Talk of the Towne utilizing my formal education and my skills in social media, organization, and communication.

Bachelor of Science, Communication, East Carolina University, Greenville, NC Concentration: Public Relations 3.6/4.0, Magna Cum Laude, Dean's List, Chancellor's List

May 2019

#### Profile/Skills

Spanish Layout/Design Customer Service Media Writing Leadership Social Media Copy Writing Dreamweaver Time Management Public Speaking Deadline Savvy Website Development InDesign

#### Experience

September 2018 - May 2019

- Experience
  ECU Writing Center, East Carolina University, Greenville, NC
  September 2018 May 201
  Writer/Editor
  Reviewed and edited articles, research papers, essays for application to graduate schools, and
  other formal documents written by undergraduate and graduate students for content, grammar, and
  compliance to appropriate writing styles
  Diplomatically discussed recommended edits with clients
  Developed a research instrument to measure effectiveness and outcomes of services that became a
  standard tool of the Writing Center

May 2018 - August 2018

- Homes & Land Magazine, Wilmington, NC May 2018 August Layout Design/Office Assistant

   Built and maintained website and established social media presence (with Facebook, Twitter, and
- Bulli and maintained website and statement Printerest.
   Created layout and design for a 120-page monthly real estate magazine that was distributed to 50,000 readers across Eastern NC
   Provided quality customer service to a clientele of over 100 real estate agents

Rho Rho Rho Service Sorority, ECU

September 2016 - September 2017

- Find Anid Partice Sorbrity, EUO September 2016 Septembe
- Motivated committee of 10 students to develop and execute campaigns that raised more than \$6,000 to assist Homeless Shelter
- Developed and hosted annual recruitment activities and increased membership in one year by 22%

· Designed fliers, posters, and t-shirts to promote activities and built and maintained website

Community and Campus Activities/Affiliations
Student Public Relations Association, Event Planners R Us, Give to the Vets, Marathon for Life

#### **Build a Better Bullet**

A strong bullet point includes:

- Goal: The objective or purpose of the task
- Effect: The outcome or result of the task
- Success: The benefit of the task and its positive contribution to the organization.

Begin with a specific task such as: Answered the phone. Now, apply the above

- Goal: To answer the phone and direct to appropriate staff
- Effect: Answer the phone quickly and efficiently
- Success: Minimized the amount of time a caller had to wait on the line.

Revised statement: Directed callers to appropriate staff quickly and efficiently, minimizing caller wait time

**Purpose:** Think of your resume as an advertising tool that summarizes your relevant qualifications and tells the reader what you have done and can do in the field

#### **Guidelines:**

- Tailor the resume to fit each position; one size does not fit all.
- Find out what is important by researching the website and job descriptions.
- Use action verbs to describe your experiences and achievements.

#### **Format:**

- The look: uncluttered, plenty of white space between sections, and error free
- Length: One page
- Margins: ½ 1 inch
- Font: clean, easy to read such as Calibri, Arial, Times, size 10-12

#### **Content:**

Contact information: name, phone number, and professional email address

Skills Summary: list both technical skills and transferrable skills, especially key words related to the position.

Objective: An objective is a waste of time and space unless it:

- Highlights your relevant skills and experiences
- Includes the job title and industry
- Clearly specifies what you will bring to the table

Education/Special Training: Include full degree name and graduation date

#### **Experience:**

- Highlight your relevant accomplishments, experiences, strengths and skills. Do not restrict your information to jobs only; include volunteer activities, campus involvement, class projects, leadership roles, internships, etc.
- Frame bullet points as accomplishments
- Begin each bullet with an action verb

Community and Campus Activities/Affiliations: List professional and volunteer activities.

#### **Resume Styles:**

- Resume styles focus on the order and the way information is placed on your resume. Typically resumes fit one of the following three styles; chronological, functional, or combination (see samples for examples of each style).
- Choosing the right style comes down to two factors:
  - 1. The amount, consistency, and depth of work experience you have in your field of interest
  - 2. How well the job you currently are seeking aligns with your past work experience

#### Your resume is destined for the trash if:

- It is not specifically written to match the position
- Includes misspelled words or poor grammar
- Includes your picture and personal information such as height, weight, age, etc.
- Lists titles and positions without explaining activities, experiences and
- Contains inappropriate or unprofessional email (hotchick 123@xmail.com)
- Is filled with irrelevant information

#### Avoid the trash with these resume prep steps:

- Make a master list of all your past and current experiences that include; class projects, volunteerism, organizations, awards, jobs, etc.
- Analyze the position and identify key skills the employer is seeking. Match your past and current experiences to the position
- Rework your resume so that your past experiences from the master list connect and show related experiences to the position

# **Transferable Skills on Resumes**



As you begin your job search or consider careers that would be right for you, it is important to know what you are good at and what you enjoy doing. Over the years, you have developed many skills from coursework, extracurricular activities, internships, jobs and your total life experiences. If you've researched, written, edited and presented papers for classes, you've used skills that are not limited to any one academic discipline or knowledge area but are transferable to many occupations. A prospective employer expects you to apply the skills you have learned through your studies, work, and life experiences to the work environment.

#### What Skills and Qualities Are Important to Employers?

The following is a list of functional areas that you can draw transferrable experiences for your resume or an upcoming interview.

#### **Human Relations**

Attend to the social, physical or mental needs of people

being sensitive empathize counsel interpersonal skills advocate facilitating group process coach active listening motivate providing care

#### **Design & Planning**

convey feelings

Imagine the future, develop a process for creating it

anticipate problems create images think visually

design programs anticipating consequences of action

display conceptualize brainstorming new ideas creating images improvise

#### Communication

#### Organization, Management

#### Research & Planning

Exchange, transmission and expression of knowledge and ideas

speak effectively write concisely listen attentively express ideas facilitate discussion provide appropriate feedback negotiate perceive nonverbal messages persuade describe feelings interview edit summarize promote work in a team make presentations think on one's feet

Direct and guide a group in completing tasks and attaining goals

initiate new ideas make decisions lead solve problems meet deadlines supervise motivate coordinate tasks assume responsibility set priorities teach interpret policy mediate recruit resolve conflict organize

determine policy

give directions

The search for specific knowledge

set goals analyze ideas analyze data define needs investigate read for information gather information formulate hypotheses calculate and comparing develop theory observe identify resources outlining create ideas identify resources critical thinking predict and forecasting solve problems

deal with public

		Re	esume Po	ower Ve	rbs		
Fundraising research analyze strategize program develop contact inquire inform motivate direct persuade monitor coordinate	Public Relations assess prepare coordinate present negotiate publicize strengthen promote handle participate facilitate troubleshoot	Accounting record assess audit prepare maintain forecast calculate estimate figure appraise examine measure verify	Leadership create lead encourage manage organize compare inspire represent govern direct advise	Writing conceive construct craft integrate interpret capture abstract express inform summarize conclude	Craft/ Artisan design create build entertain perform draw render illustrate compose construct conceive choreograph	Innovating create modify change upgrade improve design activate restructure establish stimulate implement transform	Language translate interpret lecture converse negotiate compare understand comprehend proficiency fluency teach tutor
Research & Development identify evaluate review assess compare analyze critique explain prepare recommend conclude determine	Human Resources assess analyze recruit survey screen interview select train mediate appraise coordinate align	Finance analyze invest budget inventory evaluate appraise construct develop acquire deploy manage project	Analysis assess observe review dissect interpret discern conceptualize discover infer illuminate clarify quantify qualify conclude	Editing review analyze check compare comment correct rewrite revise rework amend improve initiate investigate advise read	Consulting troubleshoot problem solve assess assist arrange guide counsel survey serve contribute motivate train	Teaching educate tutor stimulate inform instruct facilitate awaken explore advise counsel entertain amuse	Performing create present play interpret act sing dance perform model read inspire
Program Development analyze design construct develop prepare strategize	Information appraise analyze inventory structure design categorize document	Management/ Supervision coordinate facilitate plan schedule delegate mediate	Design organize explore formulate sketch draw draft	Technical conceptualize design troubleshoot inspect locate edit analyze	Selling inform educate persuade provide assist serve trade	Organizing/ Logistics classify organize assist maintain liaison	Marketing review assess survey analyze quantify identify

Information
appraise
analyze
inventory
structure
design
categorize
document
process
manage
program
link
coordinate
organize

# mediate evaluate strategize develop listen consult

# layout create plan style pattern build display monitor

analyze implement construct modify operate

trade vend handle present sell convince assist support arrange systematize schedule coordinate streamline simplify

announce promote advertise advance boost improve

#### Administration Se monitor H track se assess ass coordinate tro organize pre requisition ma access hel receive co process pre serve W furnishen

Service/	Persuading
Hospitality	present
serve	articulate
assist	clarify
troubleshoot	challenge
present	negotiate
maintain	inquire
help	reason
coordinate	influence
prepare	convince
welcome	arbitrate
enhance	mediate
anticipate	reconcile

Mechanical analyze design construct craft troubleshoot create engineer repair manipulate align coordinate balance

Investigating pursue interrogate question analyze intuit seek search probe examine explore

Counseling/ Healing listen sense intuit assess analyze assist align coordinate understand inform facilitate help



Reprinted from Virginia Tech's Career Planning Guide.

# **Resume Rubric**

The rubric below can be used to score the effectiveness of your resume. Use the rubric to score your resume before meeting with a Career Counselor to have your resume critiqued. After your final edits are completed, score the final version of your resume using the rubric.

Student Name:		Reviewer:		
Resume goal/target industry:		Date:		
Criteria	Excellent (3)	Good (2)	Poor (1)	
Overall Appearance & Style Goal: To ensure your resume is well-structured and highlights skills, strengths, and experiences that are relevant to the employer/audience. Comments:  SCORE: 3 2 1	Appropriate use of bold, italics, & underlines to emphasize key points Good use of space; not a lot of extra white space Fills one page without over crowding Font style & size is readable Relevant information appears throughout Section headings reflect content & content substantiates headings	Fills one page but with too much white space Some inconsistent fonts & section headings Some relevant information throughout Important information is not clear to reader or does not stand out Categories need to be structured differently to be more effective	Exceeds one page due to irrelevant information     Does not fill majority of one page     Font style & size are unreadable and/or inconsistent     Information not laid out in a clear & consistent layout     Overall lack of structure	
Typos, Grammar & Spelling Errors Goal: To ensure your resume is free of errors in mechanics, usage, grammar, or spelling. Comments:  SCORE: 3 2 1	Free of spelling, punctuation & spacing errors     Grammar is appropriate & consistent     No personal pronouns present	Few & minor spelling, punctuation, & spacing errors     Some personal pronouns	Resume is hard to understand due to numerous errors in spelling, punctuation, grammar, & spacing	
Objective Statement Goal: To ensure your statement is clearly targeted to a specific company, industry, and/ or position. Comments: SCORE: 3 2 1	Clear & concise Type of work is clear & targeted Contains the type of position being sought Contains industry and/or company name Contains skills relevant to the position	Missing key information     Does not clearly state the position, industry     & relevant skills	Includes too much or too little information     Does not contain key information	
Education Section Goal: To convey academic qualifications and relevant training and certifications. Comments:	Entries are in reverse chronological order     Degree is spelled out     Major(s) is indicated     Indicate minor/concentration, if applicable     Graduation month/year are indicated     Course work listed is relevant     Each institution includes: name, location, & dates     Indicate relevant trainings and/or certificates	Degree is abbreviated Coursework listed is not all relevant No minor/concentration indicated Institution is named but abbreviated Specific department is listed	Missing institution name and location     Entries are not listed in reverse chronological order     List start and finish range of graduation date     Irrelevant or outdated high school information listed     List institution from which no degrees were received     Missing degree, major, and/or	
Experience Section  Goal: To highlight your relevant experiences, skills, and accomplishments.  Comments:  SCORE: 3 2 1	GPA listed is a 3.0 or above  Organization name, position title, location, & dates are included  Bullets/SARs begin with strong action verbs, do not repeat, and are in correct verb tense  Bullets/SARs are concise, direct, & indicate one's impact/accomplishments  Results are quantified (#s, \$, %, etc.)  Experiences and/or skills are listed in order of relevance  Bullets/SARs under experiences and/or skills are listed in order of importance  Use industry specific language & terminology	Action verbs are weak     Verb tense is incorrect and/or inconsistent     Verbs repeat frequently     Bullets/SARs are not concise or direct and do not indicate impact     Does not indicate accomplishments or results	concentration  Entries do not include organization name, dates, position title, or location  Bullets are written in complete sentences  Verb tense is incorrect and/or inconsistent throughout  Bullets/SARs are wordy, vague, do not indicate one's impact  Bullets are not listed in order of importance to the reader  Results are not quantified when appropriate  Irrelevant or outdated information is listed	
Additional Sections Goal: To demonstrate additional relevant experiences, skills, or accomplishments. Comments:  SCORE: 3 2 1	Listings are relevant to the target audience     Listings are concise     Section title is appropriate	Some listings are relevant     Some listings are concise	Items are wordy     Items are vague or irrelevant	
TOTAL SCORE:	Additional Comment(s):			

#### MICHAEL CANNON

244 10th Street • Greenville, NC 27834 • 829.253.9380 • mcannon@gmail.com

To obtain a position as a Health Educator utilizing my strengths in needs assessment, program planning, and health education.

#### **Capabilities Profile**

Program Planning & Evaluation Implementing Programs Health Education Communication Health Promotion Epidemiology **Public Speaking** Certified Peer Educator Needs Assessment

#### Education

East Carolina University Greenville, NC May 2019

Bachelor of Science in Public Health Concentration: Community Health

Minor: Biology GPA: 3.24

Honors: Chancellor's List (Spring 2018, Fall 2018)

#### Related Coursework

Needs Assessment and Program Planning, Program Evaluation, Applied Principles of Health Promotion, Community Strategies for Health Education, Theory and Practice in Community Health Education

#### **Relevant Experience**

East Carolina University Greenville, NC January 2017 - May 2017

Student: Program Planning & Needs Assessment

- · Observed food choices & and health behaviors of female mall patrons
- Completed needs assessment on African American women of reproductive age
- Created a program to increase the knowledge and awareness of preconception care among African American women

Office of Public Health Greenville, NC November 2016 - May 2017

Certified Preconception Peer Educator

- Family life planning; before, during & after care; risk assessment
- Informed females on the steps in becoming healthy before conception
- Educated males and females on preconception and how to decrease barriers and increase a healthy pregnancy
- Performed risk assessment on men and women to better understand their reproductive health behaviors
- Distributed resources on contraceptives, smoking cessation, BMI, and stress management
- Encouraged and educated males on how to increase support of pregnant partner before and after pregnancy

Pitt County Preconception Health Campaign Goldsboro, NC August 2016 – November 2016 Volunteer

- Informed women about the importance of creating a reproductive life plan
- Educated females about making smart food choices and increasing physical activity
- Created flyers to explain the importance of taking a multivitamin with folic acid to prevent birth defects

#### **Work Experience**

Greenville, NC Server, Carolina Ale House August 2016 - Present Mentor, Boys and Girls Club Greenville, NC October 2015 - August 2016

#### **Leadership Activities**

Member, North Carolina Society of Public Health Education September 2016 - Present Member, Eta Sigma Gamma (Health Education Honor Society) September 2016 - Present

Secretary, Eta Sigma Gamma (Health Education Honor Society) January 2016 Volunteer, Special Olympics October 2015 Volunteer, Relay for Life September 2015

#### Ivanna B. Hired

(333) 333-3333 • nicei08@xmail.com

www.linkedin.com/in/nicer

#### **SUMMARY**

Savvy public relations young professional skilled in writing, public speaking and developing social media content; proven experience creating and pitching brand messages and special event planning and implementation

#### **SKILLS**

Spanish Media Writing Leadership Social Media Layout/Design Copywriting Illustrator Time Management Customer Service Dreamweaver Quark **Public Speaking** Event Planning Website Development In Design Teamwork

#### **EDUCATION**

Bachelor of Science, Communication, East Carolina University, Greenville, NC

May 2019

Concentration: Public Relations

3.6/4.0, Magna Cum Laude, Dean's List, Chancellor's List

#### **RELEVANT EXPERIENCE**

ECU Writing Center, East Carolina University, Greenville, NC Writer/Editor

September 2018-May 2019

- Reviewed and edited articles, research papers, essays for application to graduate schools, and other formal documents written by undergraduate and graduate students for content, grammar, and compliance to appropriate writing styles
- Diplomatically discussed recommended edits with clients
- Developed a research instrument to measure effectiveness and outcomes of services that became a standard tool of the Writing Center

Public Relations Student Society of America, Member **Promotions Chair** 

September 2015-May 2017 September 2017-May 2018

- · Designed and maintained website
- · Sent out daily tweets; followed relevant groups
- Wrote monthly article for publication in Communication newsletter
- Effectively managed multiple duties under strict deadlines
- Coordinated promotion of all society events
- Worked closely with executive committee to coordinate communication to members

Rho Rho Service Sorority, Member, East Carolina University **Events Chair** 

September 2016-May 2017 January 2017-December 2018

- · Planned, coordinated, and promoted recruitment, fundraising, and celebration events for groups ranging from 25-500
- Motivated committee of 10 students to develop and execute campaigns that raised more than \$6,000 to assist Homeless Shelter
- Developed and hosted annual recruitment activities and increased membership in one year by 22%
- · Designed fliers, posters, and t shirts to promote activities and built and maintained website

#### ADDITIONAL EMPLOYMENT

Eat Your Vegetables, Riverborough, NC, Server

Summers 2015-2018

#### **ADDITIONAL CAMPUS ACTIVITIES**

Spanish Club Alternate Spring Break, Quito Ecuador

2015-2019 Spring 2017

#### Gina J. Pirate

Gjprofessional@gmail.com | 252.111.1234 720 Pirate Lane Unit 104 Greenville, North Carolina 27858

#### **OBJECTIVE**

To obtain a position as an English/Language Arts educator in the middle grades that will allow me to showcase my content knowledge, along with skills in classroom management, instruction and assessment.

#### **EDUCATION**

East Carolina University, Greenville, NC

May 2019

Bachelor of Science in Middle Grades Education

GPA 4.0

Licensures: Math and English/Language Arts, Grades 6-9 Honors: Chancellor's List: Spring 2018, Fall 2017

University of North Carolina at Chapel Hill, Chapel Hill, NC

May 2015

Bachelor of Arts, Journalism and Mass Communication, PR Sequence, GPA 3.4 Minor in History

#### **RELEVANT EXPERIENCE**

Riverwood Middle School, Student Teacher Intern, Grade 7 ELA, Clayton, NC

August 2017 - present

- Create original lesson plans and units in accordance with the North Carolina Common Core Standards for English Language Arts grade 7.
- Well-versed in methods of instruction and assessment, creating clear objectives for each lesson and aligning assessments with objectives.
- Solid classroom management procedures and experience in maintaining a productive classroom environment.
- Work with students of all ability levels ranging from AIG to EC students.
- Experience working with IEP and 504 accommodations and modifying lessons and/or assessments to adhere to such modifications.
- Attend parent-teacher meetings to ensure that parents are kept abreast of their child's progress in the classroom.
- Sit-in on PLC meeting to gain experience on how the curriculum will be employed in the classroom.

#### Cary Family YMCA, Swim Coach, Swim Instructor, Lifeguard, Cary, NC

October 2015 - present

- Coach the Mini Competitor Swim Team (ages 5-8) and Summer Swim team (ages 7-8), working to build both physical endurance and strength of character to prepare young athletes to swim in competitive environments. Focus is on individual growth and self-improvement.
- Swim Instructor for children of all ages and ability levels, even working with adults at times. Work on building confidence in the water, solidifying technique, and learning water safety all while encouraging the values set forth by the YMCA of caring, honesty, respect, and responsibility.
- Lifeguard to ensure the safety and enjoyment of all those who come to the YMCA. Focus on water safety and encouraging children to be responsible in the water. Current certifications in CPR, First Aid, and Oxygen/AED for the professional rescuer.

#### AquaVentures Swim Academy, Swim Instructor, Raleigh, NC

June 2015 - August 2015

- Worked with children ages 5-18 who were at various ability levels.
- Instructed children in the basics of swimming and fine tuning technique based on current skill levels.
- Delivered fun and personal swimming experiences to each student, instructing in a friendly and caring environment.

#### Youth Guidance, Volunteer, Vero Beach, FL

June 2011

- Assisted with after-school art program aimed at youths from single-parent homes and in need of mentors.
- Helped to encourage confidence in children through art, focusing on respect of self and others, and on kindness and caring.

#### **ADDITIONAL WORK EXPERIENCE**

ClearImage, Marketing & Business Development Specialist, Raleigh, NC

May 2010 - July 2015

- Launched and managed PRBrandBuilder, a subsidiary of ClearImage
- Administered the business development and public relations initiatives for Peak 10, a national data center
- Managed services provider, xaitment, a global Al middleware tool provider for the video game and simulation industries, and Gamebase USA, a global game engine provider for the video game industry.

#### MMI Public Relations, Project Coordinator, Raleigh, NC

September 2012 - August 2013

Worked with multiple accounts across various industries including environmental, pharmaceutical, technology, real estate, education, economic development firms and research institutes.

#### **TECHNICAL SKILLS AND PLATFORMS**

SMART Technology, VoiceThread, Prezi, Study Island, Edmodo, Blog Talk Radio, Google Docs, NVU (Web-page creation/ publishing), Fetch, FileZilla, iMovie, Blogger, WordPress, Blackboard, Moodle, Microsoft Office (Word, Excel, PowerPoint, Publisher

#### Ivanna Teach

**Local Address** 

1111 NE Pirate Blvd. Apt 000 Greenville, NC 27858

Ivt10@yahoo.com (252) 111-1111

Permanent Address 111 Pirate Drive Court Jacksonville, NC 28546

#### **O**BJECTIVE

Seeking a teaching position in Middle School Band with Pitt County Schools that will utilize my skills in classroom management, instruction, assessment, and musicianship to best prepare students for exams, assessments, and performances.

#### CAPABILITIES PROFILE

Behavior Management One-on-one instruction Lesson Plan Development Counseling & Advising Assessment & Evaluation Teaching & Content Instruction Knowledge of band instruments Organizational skills Problem-Solving

#### **E**DUCATION

Bachelor of Arts in Music Education, East Carolina University, Greenville, NC

Certification: Praxis I

Honors: North Carolina Teaching Fellow, Phi Kappa Phi Honor Society, Phi Eta Sigma National Honor Society

#### TEACHING EXPERIENCE

Overall G.P.A. 4.0/4.0

Red Oak Middle School, Battleboro, NC

Northern Nash High School, Rocky Mount, NC

Student Teacher

2018-present

December 2018

- Tutor individual students in various subject matters
- Lead the class in warm-ups to build flexibility, technique, and musicianship
- Create and implement curriculum to over 20 students in a classroom
- Guide and counsel students with adjustment or academic problems
- Confer with parents or guardians, teachers, counselors, and administrators to resolve students' behavioral and academic problems
- Prepare reports on students and activities as required by administration

#### MUSIC EXPERIENCE

First Presbyterian Church, Greenville, NC

Handbell Director

2013-present

- Teach students to play the bells and conducting choir performances during worship and community events.
- Coach beginning students in the fundamentals of playing the handbell
- Train students in how to skillfully utilize diverse playing techniques and expose students to diverse repertoire

Private Piano & Trumpet Lessons

Private Music Instructor

2008-present

- Teach private piano lessons to elementary school students and trumpet lessons to middle and high school
- Work individually with students during the week to instruct and assess their
- Instruct five students how to read and notate music
- Demonstrate the importance of practice and preparation to students through drills

Wahl Coates Elementary School, Greenville, NC

2016-2018

- Tutored individual students to improve their singing on pitch
- Facilitated lessons on various woodwind and brass instruments
- Trained students to read and notate music

Wellcome Middle School, Greenville, NC

Tutor

2006-2007

Tutored beginning band students (6th grade) once a week, teaching basic instrumental skills and fundamentals to master increased skill level on individual instruments, improved tone and technique, and greater awareness and appreciation of music

#### **AFFILIATIONS**

Phi Eta Sigma National Honor Society / National Society of Collegiate Scholars / College Music Educators National Conference (CMENC) / Pi Kappa Lambda the National Music Honors Society

#### Wanna Getajob

123 Main Way Greenville, NC 27834 Getajobw12@students.ecu.edu Home 919-961-0393

#### **OBJECTIVE**

Graduating Senior at East Carolina University with a Bachelor of Arts in Computer Science seeking an internship positon concentrating in software and application development during the summer of 2019.

East Carolina University, Greenville, NC **Bachelor of Arts in Computer Science Minor in Information Network Technology**  May 2019

#### SKILLS AND CAPABILITIES

C+Effective Communicator Microsoft Office Team Oriented Mac OSX Java Task Oriented Microsoft Windows Server SOL HTML C# VMware Workstation Problem Solving **Trouble Shooting** Microsoft Visual Studio Linux Quick Learner **CSS** 

#### ACADEMIC PROJECTS

#### **Software Engineering I**

#### **East Carolina University**

Spring 2019

- Designed a website that allowed the users to logon, upload and share images as a solo project.
- Created the database for utilization of that website.
- Utilized ASP.Net, C#, CSS, and SQL.

#### **Software Engineering II**

#### **East Carolina University**

Spring 2019

- Created a website that would help companies locate students within a particular academic program.
- Created documentation for a presentation and worked within a group to design a student page.
- Utilized PHP, SQL. Documented website information Via UML.

#### **East Carolina University**

**Fall 2018** 

- Worked with a group of 6 students on a project creating a database for a food selling website.
- Designed buttons that navigated pages within the website, as well as designed products page that displayed
- Designed a gift basket and cart page and created a database that held product information.
- Utilized ASP.Net, C#, CSS, and SQL.

#### RELEVANT WORK EXPERIENCE

#### **ECU Ace Computer Tech Support**

Fall 2018

Consult Technician

- Removed adware from student's computers.
- Helped students establish Wi-Fi access in their dorms and around campus
- Assisted with software installation on student's computers.

#### LEADERSHIP AND ORGANIZATIONAL MEMBERSHIPS

Association of Computing Machinery, Member Gamma Nu Eta, Member North Carolina Food Bank, Volunteer North Raleigh Ministries, Volunteer

2016-Present **Spring 2014-Present** Fall 2014-Present May-July 2014

#### Nurse N. Student

1243 Pirate Lane | Greenville, NC 27858 | (252) 555-5555 | studentn10@students.ecu.edu

#### **OBJECTIVE**

CULTURALLY COMPETENT and DRIVEN upcoming nurse graduate seeking a challenging position in the New Graduate Residency Program with Vidant Medical Center to employ comprehensive nursing and demonstrate established customer service, organization and relevant skills.

#### **EDUCATION**

East Carolina University, Greenville, NC May 2018 Bachelor of Science in Nursing Honors: Beta Nu Chapter of Sigma Theta Tau International Nursing Honor Society, North Carolina Nurse Scholar

Pitt Community College, Greenville, NC Associate of Arts May 2016 Honors: Vice President of Student Government, Phi Theta Kappa Honor Society

#### **CLINICAL ROTATIONS**

Nash General, Rocky Mount, NC	Capstone, Emergency Department	January 2018 - May 2018
Rex Healthcare, Raleigh, NC	Medical/Surgical Nursing	January 2017 - May 2017
Vidant Medical Center, Greenville, NC	Pediatric, Labor and Delivery, Postpartum, Antepartum, Newborn or Orthopedic, Cardiac Intermediate Co	•
Washington Head Start, Washington, NC	Community Health	January 2017 - May 2017
Vidant Medical Center, Greenville, NC	Fundamentals in Nursing	August 2016 – December 2016

#### **CLINICAL COMPETENCIES**

- Develop blood pressure education program based on target population for community service project
- Assess, design, monitor and report on patient care plans for diverse population
- Screen preschoolers for blood pressure, height and weight
- Participate and observe in teaching of preschoolers
- Plan and implement teaching of the five senses to preschoolers

#### RELEVANT EXPERIENCE

Vidant Medical Center, Greenville, NC August 2016 - Present

#### Care Tech - Cardiovascular Intensive Care Unit

- · Measures vital signs, intake and output, finger stick blood sugars; Obtain EKG readings; Perform trach care, venipuncture and blood specimen collection; Document using EPIC software
- Performs hygienic and comfort related tasks including baths, personal grooming, oral hygiene, skin care, perineal and catheter care and maintenance of a sanitary and safe patient environment

#### Nurse Extern - Cardiac Intensive Care Unit

August 2016 - December 2016

- · Assessed, monitored, managed, and documented care for critically ill cardiac patients
- Assisted with various procedures including: bronchoscopies, thoracentesis, Swan-Ganz catheter placement at bedside, central line placement, radial arterial line placement, temporary pacemaker placement at bedside, discontinuation of intraaortic balloon pump, transesphogeal echocardiogram and suturing of head trauma at bedside

#### **COMMUNITY ENGAGEMENT**

Christian Medical and Dental Association, Saline Solution Program, Student Participant August 2015 - Present Pitt County Council on Aging, Caregivers Program, Volunteer October 2015 - February 2016

#### Teresa VanDoren

1822 Johnson Avenue Asheville, North Carolina 23333 • (805) 471-3418 • teresavandoren@hotmail.com

#### **EDUCATION**

#### East Carolina University, Greenville, NC

June 2019

Bachelor of Arts Foreign Languages and Literatures, Concentration in Spanish

#### CULTURAL STUDIES ELECTIVE CLUSTER

Elementary Hispanic Language Microeconomic Theory Culture and Politics in U.S.

Cultural Anthropology Global Geography Comparative Social Change The Global Environment Israeli-Palestinian Conflict Literature and Social Change

#### INTERNATIONAL EDUCATION

El Centro de Lenguas Modernas, University of Granada, Spain Language Courses Abroad, International House, Playa del Carmen, Mexico University of Salamanca, Spain

2017-2018 Academic Year Winter 2016 Study Abroad: Summer 2013

#### INTERNATIONAL COMMUNITY EXPERIENCE

#### La Finca Argayall, Place of Light, La Gomera, Canary Islands, Spain

Assistant Chef/Community Member/Event Planner

June-August 2018

- Worked 6 days per week in vegetarian kitchen prepared meals
- Co-existed with fellow community members and guests from Germany, Belgium, Switzerland, England, Israel, Italy, Argentina
- · Orchestrated community events

#### Student World Assembly, Raleigh, NC

Publicity Coordinator

September 2016-June 2017

- · Facilitated discussions at meetings surrounding current events
- Responsible for publicizing upcoming events throughout the campus
- · Organized film showings and interactive educational displays on campus and in the community

#### Student Conservation Association, Denali, Alaska

Conservation Crew Member

Summer 2014

- Lived and volunteered in Denali National Park helping the Park Service
- Built a trail covering 3 miles and 3,000 ft. incline
- · Cooperated with five other teens from diverse backgrounds from across the country

#### EXPERIENCE IN EDUCATION

#### Greenville Parks and Recreation, Greenville, NC

Head Teacher

February 2019-June 2019

- Created educationally stimulating activities for children in grades K-6
- Implemented planned activities
- · Supervised 14 children, ages 5-12 during each shift

#### Children Using Language to Understand "R" Earth, Greenville, NC

Co-founder of Club/Activities Coordinator

September 2012-June 2013

- Planned lessons aimed at grades K-2 learning Spanish
- Taught an 8 week course on beginning Spanish at Sinshimer Elementary School
- Organized activities for the club to gain exposure on campus

#### **SKILLS**

Language: Bilingual Spanish/English, Conversational French

Computer: Word, PowerPoint, Excel, 50 WPM

# **Graduate Sample Resume**

#### **Graduate Gary**

garyg18@students.ecu.edu | 252-328-6050 | www.linkedin.com/in/GraduateGary

#### **CAPABILITIES PROFILE**

Teamwork Time Management Goal-Oriented Public Speaking Spanish Leadership Social Media Research **Fundraising** 

#### **EDUCATION**

East Carolina University, Greenville, NC

May 2020

Master of Public Administration Area of emphasis: Management

North Carolina State University, Raleigh, NC

December 2017

Bachelor of Science, Communication Minor: Business Administration

#### RELEVANT COURSEWORK

Organization Theory in the Public Context, Human Resource Management in Public Agencies, Leadership and Ethics in the Public Sector, Organizational Communication Theory, Marketing Management, Public Relations Theory

#### **EXPERIENCE**

#### **Organizational/Planning Skills**

- Organized weekly events for 20 children and families ranging in ages from 5 years old and up
- Coordinated schedules of two lawyers to ensure maximum efficiency
- · Organized, planned, and executed monthly programs and events
- Created and organized fundraising program involving the local community to assist with scholarship fund

#### **Communication Skills**

- Delivered professional and courteous customer service while multi-tasking in hectic environments
- Assisted clients by scheduling appointments and provided requested information on services
- Utilized interpersonal communication skills to interact with diverse clientele

#### Leadership Skills

- Facilitated monthly meetings with staff members
- Collaborated with team members to deliver maximum service as well as worked independently
- Lead two discussion sections when professor and mentor are unavailable

#### RECENT EMPLOYMENT HISTORY

Graduate Assistant: Department of Political Science, Greenville, NC January 2018-Present Intern: YMCA, Raleigh, NC May 2017-December 2017 Receptionist: Law Office of Wolfpack and Pirate; Raleigh, NC August 2015-December 2017

#### VOLUNTEER/COMMUNITY SERVICE

Foodbank of Eastern North Carolina Relay for Life (NC State and ECU) Special Olympics

#### PROFESSIONAL AFFILIATIONS

Society of Human Resource Management (SHRM), Student Member

# **College of Business Sample Resume**

#### Samantha Smith

3200 Main St., Apt. 7 252-555-5555 Greenville, NC 27834 smiths2011@ecu.edu

#### **Education**

May 2019

East Carolina University College of Business, Greenville, NC

Bachelor of Science in Business Administration, Management Information Systems

GPA 3.85/4.0

#### **Technical Expertise**

- Programming Languages/Software Applications: SQL, Visual Basic, Access, C++
- Networking: Ethernet Connections, Novell Systems
- Hardware/Operating System Platforms: Cisco, Windows, Macintosh OS

#### **Technical Projects**

#### Database Management Project, Greenville, NC

- Served as project team's html coder to create a business application using SQL and Access to insert, update, delete, and query information
- Developed a database to efficiently track and record information concerning product sales and period reports

#### Analysis of Business Information System, Baltimore, MD

- · Collaborated with a group to develop a business application using SDLC to design the management system
- Effectively applied data analysis techniques to evaluate and improve business operations

#### **Experience**

June 2016 -Present

Equis Corporation, Charlotte, NC

Online Support Customer Service Agent

- Assist 10+ customers per day with internet issues utilizing multiple troubleshooting
- Provide customer service to online customers in fast-paced environment to ensure 97% satisfaction rate
- Update and maintain 1000+ customer accounts database

May 2013 -

ECU Student Union, Greenville, NC

May 2016

Dining services – Crew Supervisor

- Supervised and scheduled a crew of 17 students by assigning various duties, responsibilities, and work stations in accordance with work requirements
- Interviewed and trained more than 5 new staff members regarding policies and procedures
- Managed the dining area which fed more than 200 students daily

#### **Activities and Honors**

- · Vice President of the East Carolina AITP
- VMember of the Gamma Beta Phi Honor Fraternity
- VECU Running Club
- VMentor at the Greenville Boy's and Girl's Club
- VChancellor's List

August 2016 - Present

December 2015 – Present

May 2015 – Present

December 2015 - May 2016

May 2017



# RESUMES, CURRICULUM VITAES & LETTERS

#### **RESUMES**

Resumes are a brief account of one's educational and professional qualifications and experiences used to apply for internships, jobs, scholarships, graduate school and more. Resumes highlight the specific, tangible, and transferable skills and attributes you have to offer. Your goal should be to communicate your qualifications and the value you will add to the organization. Your resume should be targeted and no more than two pages.

#### **CURRICULUM VITAES (CV)**

Curriculum Vitaes are commonly used outside of the United States. Here, CVs are typically used to apply for a job abroad or when searching for an academic or research oriented position. CVs are more than two pages and cover your education accomplishments such as research, publications, patents, teaching experience, poster sessions and professional memberships.

#### **FORMAT**

There are several ways you can format your resume or CV. However, keep your preferences, experience and target audience in mind. To get started, visit our website, careers.unc.edu to access resume and CV template options. Additionally, ensure that you include the most

relevant experiences and position them higher up on the document to reinforce importance.

#### **RESUME/CV CONTENT**

#### Heading

 Include your name, local or permanent address (optional), phone number and professional or UNC email address. If you are going home for the summer or moving in the near future, consider using your permanent address.

Students in majors such as Journalism, Art, and Computer Science would benefit from an online portfolio. CS majors should also add their GitHub login name here.

#### **Summary Statement**

The summary statement is a great way to highlight extensive experience or longevity. A summary statement could benefit non-traditional, advanced-degree seeking, or career transitioning students. Your profile should be two or four lines and include descriptive statements about who you are, what you know, what you do, and what makes you unique. This should be targeted to the specific company and position. Speak to the job you want, not the job you have.

#### Sample Summary

"Project Manager with 10+ years of experience specializing in web production, education publications, public outreach and consumer packaging. Professional, creative, flexible with proven analytical skills. Adept at researching and crafting award-winning marketing campaigns for a variety of clients and products."

#### Education

Include your degree(s), major/discipline, minor, concentration (if applicable) and anticipated graduation date (May 20XX).

- · Highlight your best GPA, either major or overall.
- Include GPA if 3.0 or higher. If GPA is lower than a 3.0, then consider omitting it from the resume.
- GPA should only go 2 places beyond the decimal point (3.67, not 3.674) and never be rounded up.
- · By fall of junior year, remove high school from
- · your resume.

#### **Honors and Awards (optional)**

- · List Dean's List, scholarships, and other awards.
- · Highlight the nature of the award briefly.

#### **Relevant Coursework (optional)**

- Use this section if listing courses will clarify your major/ discipline or if you have completed unique or in-demand courses that are of interest to an employer.
- List the name of the course, not the course number or description in this section.

#### Experience

This section may include internships, part-time jobs, volunteer experiences, leadership roles, service learning, and class projects.

- Headings can include Work Experience, Related or Relevant Experience, Teaching Experience, Leadership, Class Projects, Research Experience, etc.
- Experiences should be listed in reverse chronological order within each section, with the most recent first.
   Consider what is most recent and relevant to the employer.
- For each position, include name and location of employer, your title, and dates of employment. Be consistent in your formatting of this information.
- Include 2–5 bullets per position to describe your duties and accomplishments. Start each bullet with a strong action verb and do not use personal pronouns.
- Use numbers, dollars, or percentages in bullets to quantify your results when applicable.
- When writing bullets to describe your experiences, it may be helpful to focus on the following three points:
  - + What is the background?
  - + What was your action?
  - + What was the result?



The Graduate School at UNC does not have a traditional ABCDF grading system. Grades are posted in the following categories and do not convert to a traditional numerical scale or GPA.

H - High Pass

P - Pass

L - Low Pass

F - Fail

Please see the full policy for reporting graduate GPA at: handbook.unc.edu/grading.html

#### **Activities**

Employers put a high value on students' involvement with on- and off-campus organizations, as they are an indication of leadership potential, teamwork skills, and your areas of interest.

- Include memberships, offices held in clubs or organizations, community involvement, and athletics.
- Activities can also be great talking points during the interview. You never know what the interviewer may focus on or find interest in.

#### Skills

List your computer-related/social media skills, lab experience, and/or foreign language proficiency as applicable.

- Be sure to accurately qualify your knowledge by stating a skill level ("Expertise in", "Familiarity with", etc.).
- Do not include "soft" skills, such as communication, public speaking, or research.
- Students with extensive technical skills should try to organize their technical skills into categories such as Programming Languages, Database, Software, etc. The skills listed should be listed in order of proficiency.

#### References (optional)

Do not list the actual references on the resume or CV. References should be listed on a separate sheet. See page 37.

#### ADDITIONAL TIPS IF YOU ARE WRITING A CV

- Choose category headings that emphasize your particular strengths and achievements (i.e. "Research Experience" or "Teaching Experience").
- Use consistent heading and subheading styles throughout the CV.
- In the publication section, bold your name to make it stand out.
- Publications should be cited in the format for your particular field.
- Add a header with name and page number to each page after the first.
- Length: 2-4 pages for new professional, 4-7 pages for those with more experience, and 10 pages maximum.

# RESUME & CV CATEGORIES YOU MAY WANT TO INCLUDE:

- Technical Skills
- Community Involvement/Volunteer Work
- Study Abroad/Travel/Languages
- Military Experience
- · Dissertation/Thesis topic
- · Postdoctoral Training/Fellowships
- Publications
- Awards
- Teaching Experience
- · Abstracts and Presentations
- · Symposia/Lectures
- · Professional Affiliations
- Research Grants
- · Certifications/Licensure
- · University Committee Appointments
- · Personal/Class projects
- Athletic Experience

#### **CREATE A BULLET**

Use the space below to build a bullet that demonstrates BAR (background, action and result).

Action Verb	Action Steps Completed	Results
Ex: Created	A tutoring program for psychology students to increase student success over a period of 6 weeks	Raised GPA from 3.0 to 3.4

#### Catherine A. Reynolds

Cary, NC 27519 | catherineareynolds@live.unc.edu | (919) 000-0000

#### **EDUCATION**

#### University of North Carolina at Chapel Hill

May 20xx

Bachelor of Arts: Media and Journalism - Broadcast and Electronic Journalism Concentration GPA: 3.24

**Related Coursework:** Audio, Video, Film Production and Writing, Narrative Production, Interactive Media **Honors:** Dean's List (all semesters)

#### RELATED EXPERIENCE

Social Media Intern, Myth Marketing, San Antonio, TX

May 20xx-August 20xx

- Assisted startup company with establishing online presence utilizing Web 2.0 technology
- Created and maintained daily blog and Twitter account to promote marketing services and increase visibility to potential clients; added over 500 new Twitter followers in 3 months
- Collaborated with 2 other interns to research current social media trends in technology and presented findings to management

#### Business Development Intern, MarketUp, Raleigh, NC

May 20xx-August 20xx

- Managed a database of 50 potential clients to document meeting discussions and bid milestones
- Forecasted revenues for existing clients using Excel and reported results on a weekly basis
- Performed research on potential clients to communicate their needs, existing business lines, and major marketing campaigns to supervisor

#### ADDITIONAL EXPERIENCE

Technology Chair, Design for America, UNC Chapel Hill

**August 20xx-Present** 

- Created chapter web page to communicate the organization's upcoming events and member information
- Advised on technological tools such as Adobe and Dreamweaver for project development
- Provided technical and overall input to the executive board

Cashier, North Carolina Museum of Life and Science, Durham, NC

April 20xx- Sept 20xx

- Assisted with customer relations and sales through prompt and efficient service in high volume gift shop
- Balanced register of \$4,000 cash volume nightly and ensured accuracy of deposits

Youth Counselor, Child and Family Services, Raleigh, NC

June 20xx - August 20xx

- Assisted students with completing academic assignments to ensure their understanding of the material and timely completion
- Demonstrated creativity in maintaining a conducive and learning-rich environment for 15 students
- Facilitated bi-weekly meetings with 4 counselors to strengthen teamwork and define learning objectives for students

#### **ACTIVITIES**

**UNC-CH Dance Team**, Member and Lead Dancer, Fall 20xx – Present **MASALA Multicultural Organization**, Member, Fall 20xx – Present **Habitat for Humanity**, Volunteer, Spring 20xx – Present

#### **SKILLS**

Technology: SQL, Dreamweaver, Microsoft Office Suite, Adobe Creative Suite

Languages: Conversational in Spanish, Beginner in Arabic

Social Media: Twitter, LinkedIn

# Keisha R. Brown

123 Main St., Cary, NC 27519 | KeishaRBrown@live.unc.edu | (919) 000-0000 | Github: KeishaRBrown

#### **EDUCATION**

#### University of North Carolina at Chapel Hill

May 20xx

Bachelor of Science in Computer Science, Minor in Mathematics

Cumulative GPA: 3.52 Major GPA: 3.71

Related Coursework: Computer Organization, Data Structures, Advanced WWW Programming, Fluency in Information

Technology, Serious Games

Honors: Dean's List (all semesters)

#### **SKILLS**

Programming Languages: Java, C, C++, C#, Visual Basics, HTML, CSS, ML, PHP

Operating Systems: Windows XP/Vista/7/8/10, Linux Databases: MySQL, Oracle, Cloudscape, Sybase SQL Anywhere Languages: Conversational Spanish, Beginner German

#### **PROJECTS**

#### Apache Software Foundation | Open Source Contributor

June 20xx-Present

 Added more than 250 lines of XML code to Apache Cocoon Web development framework and updated library for Apache Commons

#### RESTroom Yelp | Advanced WWW Programming

December 20xx

- Worked with a team of 4 and developed a fully functional web application with a dynamic Javascript based frontend, an AJAX-based communication with a RESTful server-side API, a relational database that stores back-end application state, and an ORM layer to access data in the database
- · Designed most of the front-end, & debugged PHP

#### Lecture Gauge | Pearl Hacks

April 20xx

- Collaborated on a team of students from 5 different universities to create a web application to increase communication between students and professors during lectures
- Created front-end using HTML, CSS, and JavaScript

#### Discover the New World Mini-game | Personal Project

November -December 20xx

- Created a mini-game in C# for Xbox with immersive music and sound effects as well as designing a user interface
- Generated a random map based on a 2D array with multiple pages for the user to traverse on their journey west

#### RELEVANT EXPERIENCE

#### Jax Games | Open Source Game Developer | Raleigh NC

May 20xx-Aug 20xx

- Lead development for GUI engine programming and XMPP networking
- Work with C++, JavaScript, and XML clientside, Python and Erlang serverside
- Communicate regularly with team to identify technological needs and solve problems

#### ADDITIONAL EXPERIENCE

#### UNC Computer Science Department | Teaching Assistant | Chapel Hill NC

September 20xx-Present

- Mentor and assist over 275 Introduction to Programming students, explaining challenging concepts to both Computer Science and non-technical majors
- Coordinate office hours and lesson plans in conjunction with six other teaching assistants in order to ensure widespread availability and quickly return tests and assignments

#### Design for America | Technology Chair | UNC Chapel Hill

August 20xx-Present

Created chapter web page, advised on technological tools for project development, and provided technical and
overall input to the executive board

#### Cary Tennis Park | Center Aid I | Cary NC

August 20xx-November 20xx

- Communicated clearly and effectively with customers, helping them understand and choose equipment
- Managed and prioritize multiple tasks such as stringing, maintenance, and customer service in a fast-paced environment on major tournament days

#### **Amy Larkin**

101 Main Street, Raleigh, NC 27606 (919) 515-5555 | amy\_larkin@live.unc.edu

#### **EDUCATION**

PhD, Discipline Area

**Expected December 20XX** 

School if appropriate, University of North Carolina at Chapel Hill

- Dissertation: title or topic
- Committee: optional, you may wish to include names of your committee members

#### MPH (or other Master's degree), Discipline Area

August 20XX

School if appropriate, University Name

• Master's Thesis: title or topic

• Certifications or other pertinent information, you may also wish to include awards here (or in a later section)

# **BA** (or other Bachelor's degree), cum laude (optional), Discipline Area University Name

May 20XX

SUMMARY OF RESEARCH SKILLS (optional section, examples below)

Project management \* grant and proposal writing \* research methodology & design \* Institutional Review Board clearance \* participant recruitment \* data collection \* data management \* statistical analysis (SPSS, Mplus, ATLAS.ti) \* online survey design and programming (Qualtrics) \* oral presentations \* cost effectiveness analysis

#### RESEARCH INTERESTS (optional section, examples below))

Obesity \* obesity related co-morbidities \* physical activity \* nutrition \* social support \* technology-based health interventions \* structural equation modeling \* health behavior theory \* health communications \* research dissemination & translation

#### **AWARDS AND HONORS**

- Funding Agency (agency or departmental/university award), Type or Title of Award, 20XX-20XX, amount (optional)
- · This section demonstrates how you are recognized by your department or professional organizations
- Award amounts may demonstrate your ability to win grants or manage funds

#### RESEARCH EXPERIENCE

#### **Dissertation Research**

January 20XX - Present

June 20XX - Present

UNC School/Department, Chapel Hill, NC

- Begin each bullet with a skills-based action verb
- · Be sure to quantify your accomplishments, not just describe tasks and responsibilities
- Use keywords that demonstrate your knowledge of the field and technologies as appropriate
- More details
- More details
- More details

Title

Company/Organization, City, State or Country

- · Begin each bullet with a skills-based action verb
- Be sure to quantify your accomplishments, not just describe tasks and responsibilities
- Use keywords that demonstrate your knowledge of the field and technologies as appropriate
- More details
- More details
- More details

#### **TEACHING & MENTORING EXPERIENCE**

Title

Spring 20XX & Spring 20XX

Course Name

- · Begin each bullet with a skills-based action verb
- Be sure to quantify your accomplishments, not just describe tasks and responsibilities
- Use keywords that demonstrate your knowledge of the field and technologies as appropriate
- More details

#### **Undergraduate Mentor (optional, examples below)**

June 20XX - July 20XX

- Recruited and hired 3 undergraduate interns for dissertation research through the UNC Office for Undergraduate Research
- Scheduled and oversaw regular meetings and managed intern activities including the transcription and coding of over 11 hours of qualitative interviews
- Provided recommendations and career advice as needed

#### **Amy Larkin**

101 Main Street, Raleigh, NC 27606 (919) 515-5555 | amy\_larkin@live.unc.edu

#### PROFESSIONAL EXPERIENCE

Title

Aug 20XX - May 20XX

Company/Organization, City, State or Country

- Begin each bullet with a skills-based action verb
- Be sure to quantify your accomplishments, not just describe tasks and responsibilities
- Use keywords that demonstrate your knowledge of the field and technologies as appropriate
- More details
- More details
- More details

Title

June 20XX - Aug 20XX

Company/Organization, City, State or Country

- · Begin each bullet with a skills-based action verb
- Be sure to quantify your accomplishments, not just describe tasks and responsibilities
- Use keywords that demonstrate your knowledge of the field and technologies as appropriate
- More details
- More details
- More details

Title

April 20XX – Aug 20XX

Company/Organization, City, State or Country

- Begin each bullet with a skills-based action verb
  - Be sure to quantify your accomplishments, not just describe tasks and responsibilities
  - Use keywords that demonstrate your knowledge of the field and technologies as appropriate
  - More details
  - More details
  - · More details

#### **PUBLICATIONS AND PRESENTATIONS**

**Publications** 

- Use the citation structure appropriate for your discipline.
- You may have separate sections (in process, in press, etc)
- Bold your name within the list of authors

Oral Presentations

- Use the citation structure appropriate for your discipline.
- You may have separate sections (accepted, guest lecturer, etc)
- Bold your name within the list of authors if appropriate

#### **PROFESSIONAL AFFILIATIONS**

Include memberships and leadership roles

#### **COMMUNITY SERVICE AND OTHER ACTIVITIES**

This section may be set up the same as the experience sections above or a simple list of organizations, roles/titles, and dates depending on space.

Your CV should be 2-4 pages in length.

# ACTION VERBS FOR RESUME WRITING

The following action verbs are not subject to major but skills. The bold words are especially good for pointing out accomplishments.

		MANAGEMENT SKILI	.S	
Achieved Conceived Improved Managed Reported	Analyzed Consolidated Incorporated Outlined United	Assigned Coordinated Increased Produced	Attained Decided Inspired Recommended	Chaired Encouraged Launched Reevaluated
	C	OMMUNICATION SKI	LLS	
Arbitrated Counseled Edited Moderated Reconciled Spoke	Arranged Defined Enlisted Motivated Recruited Translated	Authored Developed Formulated Negotiated Renegotiated	Collaborated Directed Influenced Persuaded Reported	Convinced Drafted Mediated Promoted Researched
		RESEARCH SKILLS		
Clarified Diagnosed Identified Organized Summarized	Collected Disproved Inspected Reported Surveyed	Conceived Evaluated Interpreted Researched Systematized	Critiqued Examined Interviewed Searched Wrote	Detected Extracted Investigated Studied

		TECHNICAL SKILL	s	
Analyzed Designed Maintained Repaired	Assembled Devised Operated Solved	Built Engineered <b>Overhauled</b> Trained	Calculated Fabricated Programmed <b>Upgraded</b>	Computed Inspected Remodeled

TINIA	RICIAI	CIVII I C
FINA	INCIAL	. SKILLS

Adjusted Administered
Audited Balanced
Computed Developed
Marketed Planned

Allocated Budgeted Estimated Projected Analyzed
Calculated
Forecasted
Reevaluated

Appraised Compared Managed Researched

#### **CREATIVE SKILLS**

Acted
Created
Established
Founded
Introduced
Produced
Rewrote

Applied
Customized
Evaluated
Illustrated
Invented
Projected
Shaped

Composed
Designed
Fashioned
Initiated
Originated
Refined
Updated

Conceived
Developed
Formed
Instituted
Performed
Researched

Conceptualized
Directed
Formulated
Integrated
Planned
Revitalized

#### **HELPING SKILLS**

Advised
Coordinated
Encouraged
Guided
Motivated
Supported

Aided
Counseled
Enlisted
Helped
Performed
Upheld

Assessed
Demonstrated
Expedited
Inspired
Referred

Assisted
Diagnosed
Facilitated
Maintained
Rehabilitated

Brought
Educated
Familiarized
Modified
Represented

#### **CLERICAL OR DETAIL SKILLS**

Activated
Catalogued
Dispatched
Generated
Monitored
Prepared
Reduced
Tabulated

Altered
Classified
Edited
Implemented
Observed
Processed
Retrieved
Validated

Approved
Collected
Estimated
Inspected
Operated
Proofread
Screened

Arranged
Compiled
Executed
Listed
Organized
Published
Specified

Assembled
Described
Gathered
Maintained
Overhauled
Recorded
Systematized

# RESUME/CV REVIEW PROCESS















University Career Services encourages you to take advantage of our personalized resume and Curriculum Vitae feedback. Counselors are accessible by several means, including appointments, to help you tell your story and demonstate your career readiness.

#### DO'S & DON'TS

#### Do:

- · Draft a clear and well-organized document.
- · Bachelor's candidate resumes should be no more than two pages of relevant information.
- · CVs should be no more than 4 pages in length.
- · Check the spelling of every word and ensure there are no errors.
- · Customize the content for the organization or opportunity.
- · Describe duties and accomplishments in bullets.
- · Quantify results when possible.
- Keep format consistent throughout document.

#### Don't:

- · Include a picture or personal information such as weight, height, marital status, SSN, age, race, and religion.
- · Use personal pronouns such as I, me, or my.
- · Exaggerate your experiences.
- · Start bullet points with "Responsible for" or "Duties included."
- · State current or previous salaries unless explicitly instructed to do so.

#### **PROOFREADING**

- Any typo or grammatical mistake on your resume or CV can indicate that you are not detail oriented.
- Do not rely on spell check to catch misspelled words. You should have several reliable people proofread your document before you send it out.

#### SUBMITTING YOUR RESUME OR CV

- You can upload your resume or CV to Handshake and apply for positions posted daily.
- · If you are emailing your resume or CV, attach it as a PDF document. Make sure that your name appears in the name of the attachment (John\_Smith\_resume.pdf).
- · If submitting a hard copy of your resume or CV, print it on resume quality paper. This is a heavier quality bond paper that can be purchased at any office supply store. Use a conservative, professional color, such as offwhite or crème.



## Olivia Hernandez

27487 Patrick Avenue • Hayward, California, 95147 • (415) 783-8480

#### JOB OBJECTIVE

Human Resource Specialist

#### **SUMMARY OF QUALIFICATIONS**

- 3 years experience in office management and personnel
- · Processed all documents for new hires
- Detail oriented with a desire to achieve objectives

#### **PROFESSIONAL EXPERIENCE**

1997-pres. QualInfo, Santa Cruz, CA

Office Manager

- Managed all office policies and procedures for this start-up company
- Created all processes and procedures for office management
- Saved the company over \$85,000 per year in outsourced officemanagement costs
- Led a hiring team that hired 60 new employees during expansion phase

1992–1997 Help-U-Tech, Watsonville, CA

Accounts Receivable and Payable Supervisor

- Restructured accounts receivables department and reduced collection time by 15%
- Trained all new employees on company policies
- Reduced turnover by 25%

1990-1992 Hayward Community College, Hayward, CA

Office of Records and Transcripts, Records Specialist

- Employee of the quarter for two quarters
- Supervised new employees

#### **EDUCATION**

AAS, Office Management, 1992

Hayward Community College, Hayward, CA

#### NANCY L. SCOTT

3730 Madison Street Chicago, IL 60613 733-444-1948 nancy@email.net

#### **SUMMARY OF QUALIFICATIONS**

Thoroughly experienced accounting professional with a diversified background including receivables, payables, cost of sales spreadsheets, and inventory records. Extensive education and training in the accounting field with proficiency in detail and accuracy. Utilized Excel and other inhouse accounting software. Reliable and responsible, work well independently and on a team.

#### PROFESSIONAL EXPERIENCE

#### Accounts Payable/Payroll

- Completed trial balances to general ledger, manually reconciled 60–100 accounts daily
- Posted payments to assigned payable accounts and payable transactions to set payable ledgers
- Efficiently and accurately coded, calculated, and verified field employee wage information

#### Revenue Accounting

- Verified voucher checks and overcharge claims, matched checks to assigned receivable accounts
- · Balanced prepaid accounts and prepared bank deposits
- Posted payments and credit card charges to assigned receivable accounts
- Reviewed invoices to verify freight car movement
- Handled register transactions, including cash and credit card purchases

#### **Inventory Accounting**

- Accurately updated master lists, posted inventory transactions, managed administrative tasks
- Generated senior management reports and prepared cost of sales reports per units sold
- · Designed and implemented use of master reporting forms and prepared data entry forms

#### **EMPLOYMENT HISTORY**

Grand Silo Industries, Oakview, IL Senior Accountant 1999–present
Hillcrest Accounting, Springdale, IL Accountant 1993–1999
Estrada Bookkeeping, Chicago, IL Sr. Accounting Specialist 1989–1993

Prior to 1989 employed by World Accounting and Bureau Tax Services

#### **EDUCATION**

Bachelor of Science, Management: Elmridge College, Elmhurst, IL

AA, Accounting, Burlington City College, Riverdale, IL

Computer Operation and Data Entry Applications, Ricks College, Rexburg, ID

#### **Robert Browning**

5200 East Essex Avenue Los Angeles, CA 90106 213.444.0000

rbmyemail@electronicmail.net

#### SENIOR NETWORK ENGINEER/ENGINEERING PROGRAM MANAGER

Cross Functional Experience & Cross Industry Experience

Highly qualified technical professional with a well-developed business acumen reflecting a career of strong leadership skills coupled with hands-on IT and networking expertise. Recognized ability to apply advanced technical solutions to a diverse range of functional business requirements. Outstanding record of delivering simultaneous large-scale, mission critical projects on time and under budget. Team based interaction style and superior interpersonal skills. Strengths in:

- Network Planning
- Systems Optimization
- Program Management
- VitalSuite Engineering
- Remote Access Services

- LAN/WAN Design
- Performance Management
- VoIP Implementation
- Security Technologies
- Web/Internet Design

#### PROFESSIONAL EXPERIENCE

#### SENIOR NETWORK ENGINEER, Systems Inc., Denver, CO

2000 to present

- Directed a \$200 million, 5-year, 25-member team's strategic and tactical activities to create a large-scale retail wireless start-up as a Gyro Licensed Business.
- Led the design of a real-time POS interfacing network spanning three companies designed to process \$23 million worth of prepaid transactions adhering to strict SLA process and guidelines.
- Engineered ongoing architecture, configuration, and optimization of a \$1.5 million multiprotocol VoIP network designed to carry over 120 million domestic and international minutes per month.

#### SENIOR SYSTEMS ENGINEER, Teton Technologies, Denver, CO

1997 to 2000

- Assigned to program customized OID and MIB2 traffic collectors capturing nonstandard device SNMP data from ATM, IP, VoIP, MPLS, and Frame Relay routers and switches.
- Outstanding performance and expertise lead to promotion as lead field test engineer for southwest region after only 6 months.

#### **EDUCATION**

**MBA Telecommunications and Finance**—In progress Denver National University, Denver, CO

**PMO Certification**—Completed two years of training University of Texas, Austin, TX

**BA Communications and Political Science**—Graduated 1996

Texas A&M University, College Station, TX